

**Dr. Kevin Passero, N.D.**  
**Financial Policy and Fee Schedule**

**Fees\*:**

**Office Visits:**

Initial Office Visits are \$250 and generally last an hour and a half to two hours
Follow up visits are \$125 and last about 45min – 1 hour.
Brief visits less than 30 min will be billed at \$85 unless otherwise denoted by the doctor.

**Phone consultations/appointments:** There is no charge for brief questions that can be answered on the phone such as clarification of on-going therapy. However, if you are calling about a new health concern or need extended time, fees based on office visit rate schedule will apply. If there is any question about this service you are welcome to ask at the time of the call.

**Email:** Email communications are provided as a no-fee service for brief questions or clarification of on-going therapy and are not intended as a substitute for regular office visits or for new health concerns. Email is not suitable for time sensitive messages. Please allow 5 business days for a response.

**Administrative Charges:** Shipping, handling, faxing, and document processing may incur additional charges.

**Payment:** Payment is due at the time of service. Cash, check, and credit card (MasterCard/VISA) are accepted. A late payment charge of 1 ½ % per month (18% per annum) with a \$3 minimum will be charged after 45 days. There is a \$25 returned check fee.

**Insurance:** Kevin Passero N.D. holds a degree of Doctor of Naturopathic Medicine (ND.) and is a licensed, board-certified Naturopathic Physician in the State of Oregon. Dr. Passero is not a licensed physician in Maryland or Virginia, since these states do not currently offer licensing for naturopathic doctors (N.D.s). Therefore, Dr. Passero is not able to accept insurance payment and does not provide billing statements for insurance reimbursement.

**No Show/Cancellation:** The scheduled time for your appointment has been reserved specifically for you. Except in emergency situations, if you miss or cancel a scheduled appointment without providing 24 hours notice, you will be charged a \$55 no show/cancellation fee. Because we make every attempt to stay on schedule, if you are late for an appointment, you will only be seen for the remainder of your scheduled time.

**If you have any questions regarding these guidelines, please feel free to ask. I look forward to serving you.**

\* Subject to change without notice.